COUNTY OF LOS ANGELES – DEPARTMENT OF MENTAL HEALTH SERVICE AREA 5 (SA 5) ADMINISTRATION

TRANSFER OPPORTUNITY

THIS IS NOT AN OFFICIAL EXAMINATION BULLETIN RESTRICTED TO LOS ANGELES COUNTY EMPLOYEES ONLY

Community Worker/Mental Health Advocate (Spanish Speaking)

The Service Area 5 Administration currently has openings for three Community Workers to join a newly forming *Mobile Triage Team* (aka SB 82). These positions will be part of a multidisciplinary field-based clinical team, which will respond to requests for outreach from the community for the purposes of engagement, triage and linkage to mental health and other supportive services. The program's target populations will be: Individuals who are homeless, veterans, or older adult from the Westside/SA 5 who in additional to mental health services may also need emergency or transitional shelter, as well as linkage to food pantries, public benefits, primary medical care or other supports.

DUTIES INCLUDE BUT ARE NOT LIMITED TO:

- Collaborating with clinical staff to conduct field-based outreach and engagement for the purposes of triage, case management and warm hand-offs to other mental health providers;
- Taking medical, mental health, family, social and employment histories and assist in completing necessary paperwork;
- Linking people to services for public benefits, housing, medical care, detox or other supports;
- Advocating for individuals for needed services, and modeling good help-seeking skills;
- Participating in case reviews with Supervisor and other team members;
- Completing necessary documentation/billing, and inputting into IBHIS computer system;
- Assisting with occasional presentations to the Public or other Community Groups about Mobile Triage and how to access services
- Participating in internal tracking of referrals, disposition and capturing of outcomes.

DESIREABLE QUALITIES:

- Fluency in Spanish;
- Experience working with homeless individuals, veterans and/or older adults;
- Experience engaging individuals with substance abuse problems;
- Experience assisting people access emergency or transitional housing, public benefits and/or primary medical care;
- Willingness to work closely with others and contribute to the making of a strong team
- Strong time management as well as self-organization and accountability skills;
- Positive and flexible demeanor, and ability to form positive partnerships with others;
- Experience with IBHIS, Microsoft Office and laptop computers.

Individuals currently holding the title of Community Worker or Mental Health Peer Advocate are encouraged to submit their resume, and the last 2 year's Performance Evaluations and Master Time Cards to the person below. Deadline is Thursday, March 12th, 2015.

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